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Incident Response Planning Guide for ATV, UTV & Snowmobile Operators



Even the most well-managed ATV, UTV, and snowmobile operations can experience incidents. What separates resilient operators from vulnerable ones is how they respond.

This guide outlines the essential components of a clear, confident response strategy that protects both people and your business from chaos, protects injured participants, and strengthens your position with insurance carriers.



IMMEDIATE SCENE RESPONSE & INTERNAL NOTIFICATION PROTOCOL

- Stop all vehicles and secure the scene.
- Assess for injuries and administer first aid.
- Contact emergency services when necessary.
- Prevent secondary incidents by controlling the area.
- Notify operations manager immediately.
- Follow documented chain-of-command procedures.
- Log incident time, location, and environmental conditions.

CARRIER & LEGAL COMMUNICATION

- Report incidents to your insurance carrier promptly.
- Avoid admitting fault or speculating on cause.
- Preserve all maintenance and training documentation.

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DOCUMENTATION, EVIDENCE PRESERVATION & POST-INCIDENT REVIEW

- Complete detailed incident report forms within 24 hours.
- Photograph vehicles, terrain, and equipment involved.
- Collect witness statements from staff and participants.
- Conduct internal debrief within 72 hours.
- Identify root causes and implement corrective actions.
- Update training or route controls as needed.

Ready to Reinforce Your Waiver Protection?

If you're unsure whether your current waivers would stand up to a serious claim or carrier review, now is the time to find out.

Schedule a waiver & risk review with Granite Insurance and strengthen your protection before it's put to the test.

Protect your riders. Protect your reputation. Protect your operation.

