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Waiver & Participant Communication Best Practices



Clear communication and defensible waivers are foundational to protecting your ATV, UTV, or snowmobile operation. Misunderstood risks and poorly written waivers can significantly increase liability exposure.

This resource helps you create participant communication systems that set proper expectations, reduce disputes, and demonstrate a strong culture of safety — before, during, and after every ride.



CLEAR WAIVER LANGUAGE FOR PRINT & DIGITAL

- Clearly outline inherent risks: rollover, collision, terrain hazards, weather exposure.
- Use plain language while maintaining enforceable legal structure.
- Include assumption of risk, indemnification, and release of liability provisions.
- Ensure minors have guardian signatures where applicable.
- Use secure digital waiver platforms with time stamps.
- Store signed waivers for the full statute of limitations period.
- Maintain backup systems for remote/off-grid operations.

PRE-EXPERIENCE COMMUNICATION

- Send pre-arrival emails outlining physical requirements and safety expectations.
- Clarify helmet requirements and proper clothing for weather conditions.
- Provide weather cancellation policies in advance.

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ONSITE SAFETY BRIEFING & FOLLOW UP

- Verbally review key waiver provisions before departure.
- Demonstrate safe riding posture and throttle control.
- Confirm participant understanding through questions.
- Send post-ride communication reinforcing safety commitment.
- Document any participant complaints or near-miss events.

Ready to Reinforce Your Waiver Protection?

If you're unsure whether your current waivers would stand up to a serious claim or carrier review, now is the time to find out.

Schedule a waiver & risk review with Granite Insurance and strengthen your protection before it's put to the test.

Protect your riders. Protect your reputation. Protect your operation.

